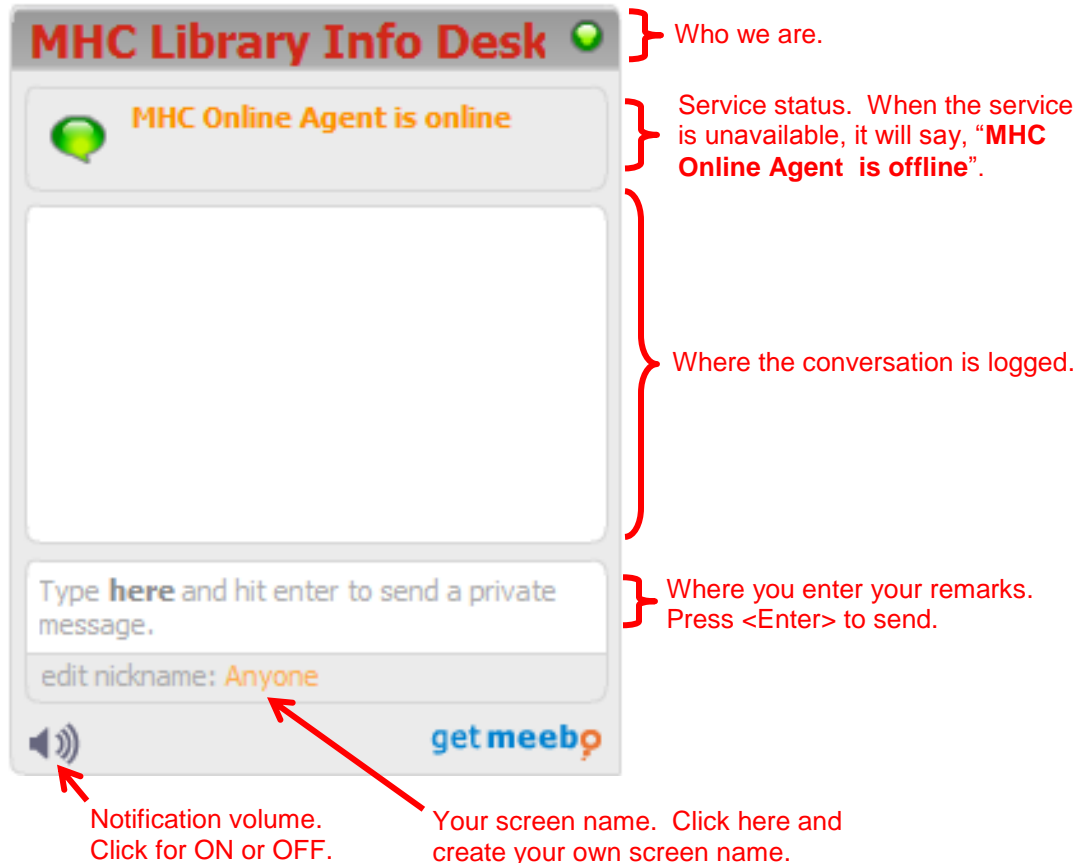


About the Meebo Widget

If you are unfamiliar with instant messaging (IM) and do not want to create a personal account with any one service, then our Meebo widget is for you. Use the widget to communicate with us and spare yourself the hassle that can be involved in setting up your own IM account and client.

WIDGET LOOK AND LAYOUT



HOW THE WIDGET WORKS

To use the widget perform the following steps:

1. Check that we are online – service status will say "mhcref is online".
 - a. [OPTIONAL] Create a personalized screen name.
 - i. Click in the "edit nick:" box of the widget. Highlight current name and type a new screen name.
2. Enter your inquiry in the smaller of the two white dialogue boxes on the widget. Press enter once you have finished your comments.
3. Wait for a response. [A chime might be heard once a reply is sent – depends if speakers are available.]
4. Repeat steps 2 and 3 as necessary.